"(Children) thrive when you show a genuine interest in them, join in, and respond warmly."

"Show warmth and affection, combined with clear and appropriate boundaries and routines. Develop a spirit of friendly co-operation amongst children and adults."

"Young children need to feel secure as they manage difficult emotions. Provide consistent and predictable routines, with flexibility when needed."

"Share in children's pride about their achievements and their enjoyment of special memories."